**Minutes of Meeting**

12/03/18

Present: Jennie Ellis, Rosie Gray, Trevor Gray, Roger Morton, Ron Allen, Nancy Bell, Keith Bickers, Yvonne Griffiths, Hazel Donaldson

Items for discussion

Staff Update

A Diabetic nurse will join the practice in March. She will do three mornings a week from 9 – 2.00 pm on Monday to Wednesday and one evening clinic. Although she is a diabetic specialist she has a range of other skills.

Mohamed Ali, the clinical Pharmacist will give advice on medications, bearing in mind that the CCG requires that the cheapest must always be prescribed unless there is a very good reason.

A catheter clinic will be held by Community Nurses on Friday mornings.

It is now possible to make appointments on line. There are now extra locum doctors available for three and a half days a week. On Mondays four doctors will be available and three on the other days

Lloyds Pharmacy has been bought by Hobbs from 31.1.18 and will no longer be possible to order electronic prescriptions

Roger Oakley will look into the two hour parking restricts in Selden Road and Hazel will check whether there could be exemptions for visitors to the surgery.

Hazel reminded everyone that complaints should in the first instance be directed to the surgery.

The group agreed it was impressed with the way in which the practice has developed and expressed its thanks and appreciation.